# MERCATOR ikuü
## pairing instructions

If you require any assistance, you can speak to our customer service team directly via phone on **1300 552 255 (AU)** or **0800 003 329 (NZ)**, or via email at **customercare@mercator.com.au**

You can also visit **ikuu.com.au** to access troubleshooting guides and advice on how to get the most from your Mercator Ikuü products, such as guides on scenes and automation.
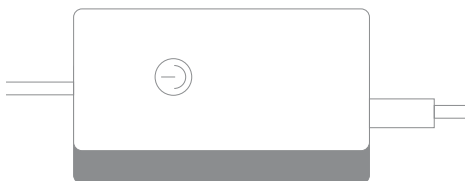
## 1 Set Up the App

1. Download the Mercator Ikuü app.
2. Tap 'create new account' or 'log in to account'.
3. Follow the in-app prompts and tap 'OK'.

## 2 Connect to the App

To connect your strip light to the app, you must first enter pairing mode.  Please ensure that Bluetooth permissions are enabled on your mobile device.
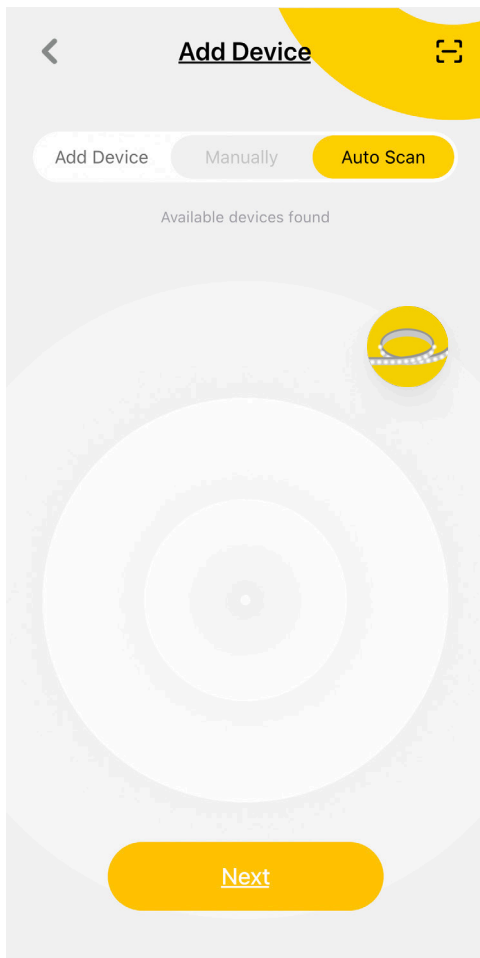
### Activate Pairing Mode:

Plug your strip light into a suitable power source and switch the power on. If the light is not already flashing, press and hold the button on the controller for 5 seconds until the light starts flashing.
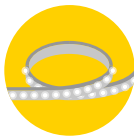
## 2 Connect to the App (Cont.)

### Pairing Your Strip Light:

1. Open the Mercator Ikuü app. Please ensure that Bluetooth is enabled on your device, and that the app has permissions to access Bluetooth.

2. Tap + > Add Device > Auto Scan. The discovery process will begin.

3. When your  strip light  is discovered, tap 'next'.

4. Once pairing is complete, you can edit your strip light's name (optional).

5. To finish the pairing process, tap 'done'.

**Add Device**

| Add Device | Manually | Auto Scan |

Available devices found

**Next**

**MERCATOR** ikuü
explore the range

**MERCATOR** ikuü
app features

Want more from your products? The Mercator Ikuü app can help you to customise your smart products any way you like. Detailed guides on these features can be found at www.ikuu.com.au.

**Rooms**

Separate your products within the app for easy control based on their location.

**Scenes**

Control multiple products from any room at the same time.

**Alerts**

Manage the kinds of alerts you receive from your products (e.g. security products).

**Sharing**

Share access of your products with others.

**In-App Customer Service**

Talk to our customer service team directly through the app if you have any issues.

For guides on using these features in the app and to see our broad range of smart products, visit **www.ikuu.com.au**

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